

Old Policy – Existing wording	Draft New Policy – New or amended wording
<p>Platinum</p> <p>Exceptional circumstances</p> <p>Such as a medical emergency, applicants under the Witness Protection Programme, extreme harassment, some tenancy successions, ADHAC referrals and applicants who need to move to a suitable adapted property as a result of a serious injury, medical condition or disability sustained as a result of service in the armed forces</p>	<p>Band 1</p> <p>Urgent medical or Welfare need</p> <p>An applicant's health or social care needs are so severely affected by their accommodation that it is likely to become life threatening, or an applicant's mobility is severely compromised and therefore requires a property which meets their needs as their current property can't be suitably adapted.</p> <p>An applicant's safety and or wellbeing is seriously affected by their social circumstances and moving home is vital. The only way to resolve the problem; such as a prohibition notice has been served or witness protection, as well as awaiting discharge from a hospital or residential placement in Wiltshire with no suitable accommodation to move into.</p>
<p>Gold Plus</p> <p>Applicants meeting 2 or more criteria within gold - Multiple needs are not included within the new policy</p>	<p>Band 2</p>
	<p>Social Care</p> <p>For an applicant to be able to provide or receive support in suitable accommodation. This would include foster carers, those approved to adopt, or those being assessed for approval to foster or adopt, who need to move to a larger home in order to accommodate a looked after child or a child who was previously looked after by a local authority. It would also include special guardians, holders of a residence order and family and friends carers who are not foster carers but who have taken on the care</p>

	of a child because the parents are unable to provide care.
Gold	Band 3
<p>Hazards</p> <p>Applicants living in a property assessed by the Private Sector Housing Team in accordance with the HHSRS as having 3 or more category 1 hazards that cannot be remedied – This is not included in the new policy</p>	
<p>High medical needs</p> <p>Applicants assessed as having high medical needs, who are living in unsuitable accommodation and medical condition would be improved by being re-accommodated</p> <p>High welfare or support needs</p> <p>Where an applicant has an identified support need which cannot be alleviated in the current accommodation. Applicants may need to live closer to family or support networks to give or receive support. Consideration will be given to the obstacles relating to the applicants need, such as the distance and transport links between the two areas.</p>	<p>Medical and Welfare grounds</p> <p>Applicants who are suffering from serious harassment, violence, or threat of violence at their current property, providing evidence exists to substantiate their claim.</p> <p>Medium risk to physical safety and functional ability. Re-housing is required to prevent deterioration in functional ability or emotional deterioration. Current accommodation has a significant contribution to social isolation (including episode of illness requiring significant intervention of mental health or other professional's during the past six months or evidence that the housing environment is causing the applicant emotional distress.</p>
	<p>Other Statutory duties</p> <p>Any applicant who is owed a full housing duty by any housing authority under section 192(2), 193(2) or 195(2) of the 1996 Act or who are occupying accommodation secured by any housing</p>

	authority under s.192(3)
<p>Split Households</p> <p>Applicants whose family have formally lived together as a household unit, with dependent children or expecting a child who are unable to live together because of factors beyond their control, and as a result are living in separate households – This is not in the new policy</p>	
Silver	Band 4
	<p>Lacking facilities</p> <p>Any households who is lacking either a bathroom, kitchen or inside WC.</p>
<p>Sharing facilities</p> <p>Applicants sharing facilities e.g kitchen, bathroom and toilet with people who are not included on the housing register application form. This does not include applicants who choose to share their home with someone who is not included on the housing application.</p>	<p>Sharing facilities</p> <p>Applicants who are sharing facilities and who have no security of tenure to live in their current accommodation.</p>
<p>Armed Forces</p> <p>Applicants from armed forces with a local connection to the Wiltshire Council area, due to be discharged within the next 12 months and in need of affordable housing</p>	<p>Armed Forces and Reserve Forces</p> <p>Applicants from armed forces currently or previously stationed in the Wiltshire Council area, due to be discharged within the next 12 months, or have left the armed forces within the last 5 years and in need of affordable housing.</p> <p>And serving or former members of the Reserve Forces who</p>

	<p>need to move because of a serious injury, medical condition or disability sustained as a result of their service</p>
<p>Tied Accommodation</p> <p>Applicants living in accommodation tied to their employment – this is not in the new policy</p> <p>Children in flats</p> <p>Applicants with a child / children under 10 and living in a flat above the ground floor. – this is not in the new policy</p> <p>Serious Disrepair</p> <p>Applicants living in a property assessed by the Private Sector Housing Team in accordance with the HHSRS as having 1 or 2 category 1 hazards that cannot be remedied– this is not in the new policy</p>	